

CARE & MAINTENANCE

Cleaning

- For general cleaning, use a dust mop or vacuum cleaner with the correct hard surface attachment – never a rotating brush, floor scrubbers, jet mops, buffers or similar products. The floor may be cleaned with a light damp or wet mop / microfiber cloth and an appropriate laminate cleaner.
- Avoid using too much water and never pour the bucket of water / solution across the floor. Be sure to squeeze the water out of the mop before mopping, and rinse the mop frequently.
- **Do not allow for liquid to remain on the floor for longer than 72 hours.**
- Remove stains immediately with a well-wrung cloth. Worn-in stains are difficult to remove. Pet stains (including urine, feces and vomit from domestic cats or dogs) need to be cleaned within 24 hours.
- After washing always wipe dry with a micro fiber cloth until no more moisture is visible on the floor and allow your floor the time to dry.
- The use of residential steam mops on this product is allowed. Use at lowest power with a suitable soft pad, and do not hold a steam mop on one spot for an extended period of time (longer than 1 minutes). Refer to the steam mop's manufacturer instructions for proper usage. **NOTE: Excessive steam mopping can damage the floor.**

Protecting

- Never use wax on the floor.
- Never use abrasive agents, as those can affect the gloss layer.
- Place small carpets or rugs on high-traffic areas.
- Place doormats at exterior doors, to reduce the amount of dirt coming in.
- Place beige, felt floor protectors under chair and table legs. Do not use colored floor protectors.
- Avoid wearing damaged or worn stiletto heels.
- Place a protective mat under chairs with wheels. Place a protective dish under flowerpots.
- Do not drag heavy objects across the floor; lift them up to avoid scratches.
- Use floor protectors and furniture legs/castors with a large ground surface to limit the impact of heavy objects.
- Maintain a normal indoor relative humidity level between 40% and 55%. Use a humidifier, if necessary.