



March 23, 2020

To Our Valued Business Partners,

I hope that you, your family and all team members are all safe and well. I want to let you know that during this unprecedented COVID-19 crisis, Diamond W will be fully operational in all locations and ready to service all of your needs.

As with all companies that continue to operate, our first priority is to the safety of our team members and those of our valued customers and therefore we have implemented recommended protocols for all of our sales, delivery and warehouse teams that are designed to eliminate contact and keep everyone safer. We have also moved all of our internal customer service and finance teams off site and working remotely however they are all fully connected to both our IT and phone systems and available to support all of your needs.

Please let me know if there is anything we can do to help you during this difficult time.

On behalf of everyone at Diamond W, I want to thank you for your support.

Best regards,

Paul

**Paul WALKER**  
President, Diamond W