



## FORTRESS Luxury Tile & Plank by Windsor Import Flooring LVT

### **CARE AND MAINTENANCE OF FORTRESS FLOORING LVT FLOORS ... August 15, 2017**

When the floor has been installed, any adhesive on the surface of the LVT should be removed. The floor can be wiped with neutral pH cleaners or water. Follow the cleaning agent's manufacturer's dilution recommendations. Never mix cleaning products from different manufacturers. The floor should be allowed to dry. All excess water should be removed as it can interfere with the adhesive bond between the LVT and the subfloor. The floor can then be vacuumed or dust mopped to clear the floor of any loose dirt or residual dust or debris.

A barrier mat should be used to capture grit, loose dirt, and moisture before it enters the room. This mat should be cleaned regularly.

Rubber-backed mats or Coco-fiber mats will stain vinyl floors and are not acceptable for use with these LVT products.

Furniture should have felt pads attached to the feet to avoid scratching the floor. Heavy appliances or furniture should sit on non-staining large surface flooring protectors. When furniture has castors or wheels on the feet, they must be suitable for resilient floors, large surface non-staining, and swivel easily.

Protective mats should be non-staining as rubber mats may discolor the floor.

All furniture pieces should have floor protectors under them.

All office chairs should have chair pads under them.

The product should never be exposed to temperatures exceeding 140 degrees F. Avoid exposure to long periods of direct sunlight. Blinds or drapes should be closed during peak daylight. Exposure to excessive heat and light can thermally degrade the floor.

Regularly sweep or vacuum the floor to remove dirt and dust. Do not use a vacuum with a beater bar to vacuum the floor as this can cause floor scratches.

Do not use hard bottomed electric brooms without padding as they can scratch the floor.

Liquid spills and any wet areas should be wiped up and cleaned immediately. The floor can be damp mopped with clean warm water and a dilute floor cleaner as needed. Do not use harsh cleaners or chemicals, abrasive scrubbing pads, abrasive tools, or abrasive cleaners as they can scratch the floor. Do not use detergents and do not use floor shining products like "mop and shine" types on the floor.

Petroleum-based products can stain the surface of your vinyl floor. These include materials such as asphalt driveway sealer and engine motor oil, among others.

The use of any type of steam cleaner is not recommend the use on FORTRESS LVT floors. Steam cleaners generate too much moisture and heat on vinyl floors. The resulting moisture and heat can break down the adhesive. All complaints that are determined to be caused by using a steamer will be denied by Diamond W Flooring and Windsor Import Flooring LVT