

# CARE & MAINTENANCE

## CLEANING

- For general cleaning, use a dust mop or vacuum cleaner with the correct hard surface attachment – never a rotating brush, floor scrubbers, jet mops, buffers or similar products. The floor may be cleaned with a light damp or wet mop / microfiber cloth and an appropriate laminate cleaner.
- Avoid using too much water and never pour the bucket of water / solution across the floor. Be sure to squeeze the water out of the mop before mopping, and rinse the mop frequently.
- Do not allow for liquid to remain on the floor for longer than 24 hours.
- Remove stains immediately with a well-wrung cloth. Worn-in stains are difficult to remove. Pet stains (including urine, feces and vomit from domestic cats or dogs) need to be cleaned within 12 hours.
- After washing always wipe dry with a micro fiber cloth until no more moisture is visible on the floor and allow your floor the time to dry.
- The use of residential steam mops on this product is allowed. Use at lowest power with a suitable soft pad, and do not hold a steam mop on one spot for an extended period of time (longer than 30 seconds). Refer to the steam mop's manufacturer instructions for proper usage. NOTE: Excessive steam mopping can damage the floor.

## REMOVING STAINS FROM LAMINATE FLOORING

Stain:	Remove With:
Rubber marks, Heel Marks, dirt, & Colored Pens/Crayons	Brush off when dry using a nylon pad or cloth.
Beverages (Fruit Juices, Milk, Wine, Soft drinks, etc.)	Immediately wipe down with an absorbent cloth. If already dry, wipe with suitable laminate flooring cleaner.
Urine, Blood	
Felt Pens/Ink, Makeup Show Polish, Paints, Oils, Grease, etc.	Wipe down with a cloth and a small amount of solvent and mix with water, i.e. acetone, vinegar, nail polish remover, or paint thinner, etc. Test one small area
Chocolate (and other food stains)	Use a suitable laminate flooring cleaner.

## PROTECTING

- Never use wax on the floor.
- Never use abrasive agents, as those can affect the gloss layer.
- Place small carpets or rugs on high-traffic areas.
- Place doormats at exterior doors, to reduce the amount of dirt coming in.
- Place beige, felt floor protectors under chair and table legs. Do not use colored floor protectors.
- Avoid wearing damaged or worn stiletto heels.
- Place a protective mat under chairs with wheels. Place a protective dish under flowerpots.
- Do not drag heavy objects across the floor; lift them up to avoid scratches.
- Use floor protectors and furniture legs/casters with a large ground surface to limit the impact of heavy objects.
- Maintain a normal indoor relative humidity level between 40% - 55%. Use a humidifier, if necessary.
- Protect the floor at all times when placing furnitures or items on the floor. This will prevent from damaging the floors.
- Place mats in traffic areas and in wet areas of the kitchen and bathroom for example in front of the sink and refrigerator.
- Maintaining a consistent humidity level throughout the year is crucial. Without the use of a humidifier or dehumidifier, achieving and sustaining the optimal humidity can be challenging. Please note that failure to maintain the required humidity level may result in the voiding of your warranty.