



Care & Maintenance Instructions for Floors with UV Urethane Finish

(Updated 11/2023)

For Collections Including Artisan Home, Allure, Beach House, Genese, Modern Craftsman, Modern Farmhouse, Royal Oak, Silver Oak, Tuscany Random Widths and Tuscany Wide

1. Dry Cleaning

- The best way to remove loose, coarse dirt (e.g. dust and sand particles) is the regular use of a soft brush or vacuum cleaner. **DO NOT USE A VACUUM WITH A BEATER BAR/BRUSH.**

2. Routine Cleaning

- **Bona Hardwood Floor Cleaner** is recommended for cleaning. Please **DO NOT** use Bona Professional Hardwood Cleaner or Bona Free & Simple Hardwood Floor Cleaner. Using any other cleaners not recommended by D&M Flooring will void all warranty. Visit the BONA website <http://www.mybonahome.com> for more information.

3. Maintenance & Repair

- Minwax maintenance & repair products are recommended for scratches. Visit the Minwax website <http://www.minwax.com> for more information.

Tips

A good quality dust mop or vacuum head is the most effective tool for cleaning dust and dirt off of the floor. Cleaner head must be either brush or felt. To keep your floors looking their best, vacuum or dry mop at least twice a week to remove loose dirt or grit before it can scratch or dull the surface of your floor.

Spills and tracked in dirt should be cleaned by dust mop or a lightly dampened mop. When using a damp mop, be sure to dry floor immediately. Any debris brought in from the outside will tend to leave stains. Please be sure to clean all shoes on entry mats well.

Wood is a natural material that will swell when water is absorbed and shrink when dries. Wipe up spills immediately to keep your floor unmarked, smooth and level. Never use water to clean or mop your floor. It may be necessary to clean the floor with a good quality wood cleaner for pre-finished flooring. Do not use

steel wool, scouring powder, abrasive cleaners or detergents on your flooring. Grease, tar, or oil can be removed with a damp cloth with light mineral spirits; this usually lifts lipstick, crayon, and most rubber scuffs also.

To help guard against scratches and dents, place protective pads under furniture legs and chairs. Make sure the protective pads are large enough to distribute weight evenly. Use at least one-inch wide soft vinyl or rubber rollers when necessary. The ball type casters may damage your flooring.

Keep pets' nails trimmed and paws cleaned. If flooring is adjacent to an exterior door, place doormats outside the entrance to keep dirt and grit from being tracked inside.

Our flooring is a product of nature and will change or fade in color over time. Shade windows to prevent excessive sunlight for over exposure on the floor. Rearrange area rugs and furniture periodically to help the floor age evenly. With seasonal changes within Canada and USA, humidity levels can affect all floorings. During the summer, when humidity is higher, the floor will expand; and in the winter, when humidity is lower, the floor will contract. It is very important to maintain the room with 35-55% humidity level and room temperature between 60-80°F throughout the year, through the use of a dehumidifier or humidifier.

Do not wax your floor.

IMPORTANT NOTE: Flooring must be used under normal residential traffic conditions, all care and maintenance instructions provided by D&M must be followed for warranty to be valid. The use of other products not approved by D&M may damage the floor and void warranty.